

## Getting Personal with Care Managers

Care Managers are a key group of staff for Local Authorities in ensuring that Self Directed Support works, and that culture, practice and outcomes change. This is a unique training programme aimed at Care Managers to apply new thinking and practice in Self Directed Support – helping to ensure that the rhetoric of Self Directed Support really does impact on practice and the outcomes that people experience.

Participants

16

Price

£5000

No of Days

6

### FEATURES

- A five day programme for groups of up to 16 Care Managers at a time, across all service areas.
- A way to make sure your authority really implement a Person Centred Approach, but within a modern context of personalisation.
- A focus on the processes of creating innovative support arrangements, using personal budgets to the full.
- The teaching of a number of useful tools to help Care Managers change the current way of doing things, including the DH sponsored approach to Individual Service Design.
- A focus on developing support arrangements for people with the most complex of needs.
- Led by Paradigm's experienced trainers and consultants, who have been at the forefront of the introduction of Self Directed Support, Person Centred Planning and Support Brokerage in the UK, for over 10 years.
- A programme bespoke tailored to the needs of Care Managers who are the crucial people in making sure that practice changes in a way for Self Directed Support to succeed.

### LEARNING OUTCOMES

- A common understanding of the principles and detail of Self Directed Support.
- An understanding of the values underpinning person centred thinking and planning.
- Knowledge and understanding of a range of Person Centred Thinking tools.
- The skills to facilitate a one page profile.
- The skills to action plan, monitor and review in the context of a Person Centred Approach.
- An understanding of what needs to be in a Support Plan.
- An understanding of Supported Decision Making.
- A knowledge of the Individual Service Design Process.

### WHO IS IT FOR

- Care Managers.
- Care Coordinators.
- Service Brokers and those managing them.

### OUTLINE PROGRAMME

- Pre-course day: diagnostic and programme planning day to bespoke the programme to your exact needs.
- Days 1/2: The values and principles of person centred thinking and Self Directed Support – a rigorous application of values to ensure the foundations for changed practice and thinking.
- Days 3/4: Support Planning and Individualised service design – tools and techniques for creative and innovative support packages, with a focus on using community resources.
- Day 5: Person Centred Reviews – balancing statutory accountability with a culture of self direction.

### ORGANISATIONAL BENEFITS

- A cost effective way to train all your Care Managers with the necessary thinking, techniques, knowledge and skills for personalisation.
- A way to use your Social Care Reform Grant to deliver real impact to your service.
- Care Managers with the knowledge and skills to promote self directed support and able to influence the thinking of people who use services, families and providers.
- A workforce in a position to support the implementation of personalisation.